

Quality Policy

PRECIOSA, a.s.

The quality policy of PRECIOSA, a.s. (hereinafter referred to as the Company) is one of the essential tools for fulfilling the mission

1. Relationship with customers and business partners

- a. We develop mutual relations with partners on the basis of mutual trust and benefit, with the aim of making both the Company and its partners successful.
- b. Fulfilling the expectations of our partners is based on mutual support and respect, unconditional fulfilment of the Company's obligations towards partners, and open communication with prompt feedback.
- c. We ensure the protection of relevant information regarding both the details of our cooperation with partners and their know-how in accordance with applicable legislation, contractual obligations, international standards, and our internal regulations.
- d. The quality of the Company's products and services is based on a systematic approach to all Company processes, the continuous monitoring of their compliance, and the immediate elimination of identified deficiencies.

2. Commitment to process improvement and further development of the Company

- a. We place emphasis on the long-term economic stability of the Company; we perceive individual processes and activities as interconnected, connected to and influencing each other.
- b. We make decisions based on specific and relevant data to improve individual Company processes as a whole.
- c. We apply new, progressive procedures based on our own knowledge and experience, as well as the knowledge and experience of our partners, and best industry practices.

- d. We eliminate unproductive activities and create reasonable profit for the further development of the Company.
- e. We adhere to ethical business principles.
- f. We reduce the level of risk in all areas and individual activities to an acceptable level.

3. Relationship with employees

- a. Correct relations between the Company and its employees, continuous development of the professional level of employees, and their motivation and loyalty, are decisive for the Company's success on global markets.
- b. We create a working environment that is safe for employees, contributes to the protection of their health, and enables them to perform their work tasks optimally.
- c. We support mutual cooperation between individual employees and work teams.
- d. We inform employees of their contribution to improving the Company's efficiency, performance and overall results.
- e. The Company management expects every employee to actively support the quality policy, to apply the acquired qualifications and expertise, to pass these on to their successors and new employees, and to cooperate in the search for gaps in the organisation of work, in technological procedures, and in the optimal use of individual inputs to the production process (materials, energy, services, etc.)

The Company considers the application and fulfilment of the quality policy to be its commitment to employees and all interested parties.

16. 9. 2024

Date



Ing. Jan Štiller, MBA
CEO PRECIOSA, a.s.

PRECIOSA